



5th August, 2020

Dear Residents, Family and Friends,

COVID-19 UPDATE

Thank you for your understanding and cooperation with the restrictions we have introduced; while necessary at this time I remain hopeful that the current spread will be controlled and we will be able to revert to having you all back visiting sooner than later.

NSW has today recorded 12 positive cases for COVID-19; again, the majority of cases are directly related to known clusters. I note that our health minister stated today “the biggest threat to NSW is complacency”.

NSW Health has also increased publicity across the preventative strategy of:

- Social Distancing
- Staying home if unwell and getting tested
- Limiting outings to work, school, appointments, shopping, exercise and appointments
- Hand hygiene

And in addition

- Wear a mask if unable to maintain social distancing especially when using public transport, shopping in supermarkets etc and other crowded retail scenarios

NSW Health has also asked us to be aware of direct contact points – a list of location is available on the website at <https://www.nsw.gov.au/covid-19/latest-news-and-updates> and please follow the directives if you have been to a nominated place.

For easy reference, the “Hot Spots” list is updated on our JMV website daily and is also emailed to all booked visitors the morning of your visit. Please ensure you have viewed the daily list before arriving at JMV so that you won't be disappointed.

We remind you that we have set up a **designated COVID-19 service phone line (02) 9346 1520**. All calls will be diverted to a senior staff member to answer your questions.

We also have an email COVID-19@jamesmilsonvillage.com.au to answer your questions.

Please take care and stay safe

Jennifer