



6<sup>th</sup> July, 2020

Dear Residents, Family and Friends,

### **COVID-19 UPDATE**

Much can happen in a week; the last several weeks there has been a positive vibe, then Victoria happened. As of today, the NSW government has announced that the Victorian and NSW boarder will be closed.

The current situation in Victoria demonstrates the continuing presence of COVID-19 within our community and most importantly the relative ease that spread can occur. We are asking all visitors to now disclose any contact with people from Victoria and we are requesting that people who have had contact or visited Melbourne refrain from visiting JMV until such time that there is evidence of 14 days symptom free and a negative COVID-19 test. We all need to remain mindful of the risk and the personal responsibility that this carries.

#### **General Visitors**

It is important that ALL visitors and service providers to our Retirement Living residents present themselves to reception prior to entering the village. Just like all other visitors and staff, your visitors must complete the COVID-19 questionnaire and register their temperature. If reception is unattended, please use the intercom and a nursing staff member will assist you.

The temperature book in the lobby of Camaraigal House is for RESIDENTS to monitor their temperatures. For health and safety reasons, staff are checking this register daily to monitor any temperature spikes that we should be aware of.

**Access for Children**

From the 28<sup>th</sup> July 2020, children will be able to visit James Milson Village. However, children will be required to maintain correct social distancing, remain within the resident's apartment, and maintain correct hand hygiene.

Please note that at this time, the 4sqm per person rule is still required in relation to social distancing. We ask that you maintain this distance at all times, including within Retirement Living apartments.

I hope that you stay safe and maintain vigilance around the COVID safe requirements. It is your partnering with us in applying diligence with health checks, hand hygiene and social distancing requirements that enable us all to be safe and to maintain JMV as a safe haven for all our people

Thank you

*Jennifer*